

Privacy Policy

The Fir Tree Company



PRIVACY POLICY

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Privacy Policy

The Fir Tree Company



This Website is owned by **Zuzana Kirilakova**, a trading name of **The Fir Tree Company** (hereafter “Company”) registered as a sole trader.

We take User privacy seriously and takes reasonable efforts to protect it. We have created this Privacy Policy (hereafter “Policy”) in order to share with you our information collection and use practices. AS MORE CLEARLY DEFINED HEREIN, WE WILL NEVER KNOWINGLY SELL OR ASSIGN YOUR PERSONAL INFORMATION WITHOUT YOUR KNOWLEDGE AND/OR APPROVAL. Please read this Policy carefully before sharing any personally identifiable information described below.

By using, registering or placing an order on this website at <http://www.thefirtreecompany.com>, you consent to the collection, use and transfer of your information under the terms of this policy. Since this is a growing web site and because Internet technologies are constantly evolving, this Policy is subject to change at any time and any changes will be posted on this page.

This Policy works hand-in-hand with the Terms and Conditions, found elsewhere on the web site.

For the purposes of the Data protection Act 1998, the Data Controller is The Fir Tree Company, 23 Horton Avenue, London, NW2 2RY, **United Kingdom**; (info@thefirtreecompany.com).

What personally identifiable information does The Fir Tree Company collect and how is it used?

When you visit, register or order products or services on <http://www.thefirtreecompany.com> you may be asked to provide certain information about yourself including your name, email address, home or business address and other information. The Fir Tree Company will not collect personally identifiable information from Users while they use the web site, unless they voluntarily provide it to us or authorize us to collect such information. Users may provide other information about themselves, in addition to the mandatory Personal Information (hereafter “Voluntary Information”).

The Fir Tree Company may use or disclose User’s personally identifiable information to:

1. Operate and manage the Company web site;
2. Enable you to participate in interactive features of our service, when you choose to do so;
3. Provide products/services that have been requested by User;
4. Respond to other inquires or requests by User.
5. Provide User with information about specials, sales or new products or services that The Fir Tree Company will introduce in the future.
6. It’s partners and/or vendors in order to fulfil orders from User.

In order to provide the best services to User, The Fir Tree Company may disclose User name on certain pages at <http://www.thefirtreecompany.com>. We may also disclose personally identifiable information in the establishment or exercise of legal rights or defences against legal claims, to comply with applicable laws or regulations, to comply with a valid legal process, such as a search warrant, subpoena or court order or to investigate suspected fraud or a violation of our Terms and Conditions of Use. We will never sell User information to any 3rd-party not affiliated with The Fir Tree Company, without consent, except in connection with the sale or merger of The Fir Tree Company or the division responsible for such services provided.

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The Fir Tree Company may also use such Voluntary Information for marketing its products and services to User unless User has 'opted out' of receiving such marketing information from us. User may 'opt out' by contacting Customer Service at info@thefirtreecompany.com.

The Fir Tree Company may, from time to time, send or post surveys or requests for User Feedback in order to help us make our web site and services better. Any responses we receive from Users will be used only to evaluate our web site and services and no personally identifiable information from respondents will be shared with any non-employees of Company, except that information provided in the Feedback/Comments areas.

The Fir Tree Company may, from time to time, send notices about special offers, promotions or contests. If User signs up to participate in any of these, we will collect User's email address. If you are chosen for a promotion or as a winner in a contest, you give The Fir Tree Company permission to use your name, image and other information about you, for marketing purposes.

What non-personally identifiable information does company collect and how is it used?

Company collects and tracks certain non-personally identifiable information, including, but not limited to, IP numbers and browser type, access times, domain names, usage habits and other information which does not specifically identify any individual.

Company may use and disclose non-personally identifiable information for any number of reasons, including but not limited to, working with business partners and improving our web site and services

Does The Fir Tree Company have a newsletter?

The Fir Tree Company regularly sends out a Newsletter via email (hereinafter "Newsletter") to all Users (unless they have 'opted-out'). In these Newsletters, we may inform you about new features from The Fir Tree Company and about the upcoming week's events or special promotions.

User may choose to unsubscribe from the Newsletter at any time by sending an email to Customer Service at info@thefirtreecompany.com. Further information can be found under section 3.0 in our Terms and Conditions of Use.

Disclosure of your information

The information you provide to us may be accessed by or given to third parties who act for us for the purposes set out in this policy or for other purposes approved by you. Those parties process information, fulfil and deliver orders, process credit card payments and provide support services on our behalf. We may also pass aggregate information on the usage of our website to third parties but this will not include information that can be used to identify you.

Where you have consented when providing us with your details, we may also allow other companies in our group, to contact you occasionally about products and services which may be of interest to you. They may contact you by e-mail. If you change your mind about being contacted by these companies in the future, please let us know at info@thefirtreecompany.com.

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You agree that we may disclose your identity and contact details to (1) any third party who claims to us that any material posted or uploaded by you to our site constitutes a violation of their intellectual property rights or their rights of privacy, and (2) to other companies and organisations for the purposes of fraud protection and credit risk reduction.

Finally, if our business enters into a joint venture with or is sold to or merged with another business entity, your information may be disclosed to our new business partners or owners.

Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our site; any transmission is at your own risk.

Unless required to do so by law, we will not otherwise share, sell or distribute any of the information you provide to us without your consent.

Does <http://www.thefirtreecompany.com> use cookies?

Cookies are small text files that a website can write to your computer. They are widely used in order to make websites work, or work more efficiently, as well as to provide information to the owners of the site. We use cookies to identify you and allow you to log in once to our web site and search or post without having to log in again and again. Cookies are also used by our affiliates or links to identify you as a User of <http://www.thefirtreecompany.com>.

The following is a summary of the types of cookies that are being used on this site, along with information on how you can block them.

Most web browsers allow some control of most cookies through the browser settings. To find out more about cookies, including how to see what cookies have been set and how to manage and delete them, visit www.allaboutcookies.org.

The Fir Tree Company does not use Cookies to store information such as credit card numbers, telephone numbers, or other information you provide.

This Privacy Policy only covers the use of Cookies by The Fir Tree Company. It does not cover the use of Cookies by any other 3rd-party or advertisers.

Is my information private with company merchants and advertisers?

The Company web site may contain links to various 3rd-party web sites and the external web sites of our advertisers and/or 3rd-party partners. Each of these web sites may have a Privacy Policy that differs from that of Company. This Policy does not cover the Privacy Policies of other web sites. We urge Users to check the Privacy Policies of each web site that you may visit or interact with.

The only Voluntary Information that may be shared between Company and one of our partner web sites is that which pertains to information used in the furtherance of tracking an order and providing User with correct information regarding same.

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Order information, including order numbers and amounts, may be available to Company, affiliate merchants and 3rd-party affiliate program management companies, for accurate tracking purposes. Company will not release this information to other parties unless you request it.

Company provides banner and other advertising on its web site, from Google and other third parties, that may place and read cookies on your browser, or use web beacons to collect information in the course of advertisements being served. If you are concerned about your Privacy regarding these advertisements, please refer to Google's (or other third party) Privacy Policies.

What about data security?

We employ security measures to protect, so far as reasonably possible, your information from access by unauthorised persons and against unlawful processing, accidental loss, destruction and damage. We will retain your information for a reasonable period or as long as the law requires or permits.

The Fir Tree Company requires that our advertisers and partners ensure the security of the data that Users provide to them, however, in the event of a breach of their security measures, User agrees that Company will not be liable for any losses or damages.

The Fir Tree Company limits access to personal information about Users to employees, for whom we reasonably believe it is necessary, in order to provide products or services.

May I see the information company collects about me?

You are entitled to see the personal information held about you and you may ask us to make any necessary changes to ensure that it is accurate and kept up to date. If you wish to do this, please contact us at info@thefirtreecompany.com.

Can I Opt-out?

The Fir Tree Company gives Users the option to remove personally identifiable information from our list of active Users.

You may also choose to opt-out of certain communications from The Fir Tree Company, such as our Newsletter.

If you want to unsubscribe or opt-out of communications from us, send an email to Customer Service at info@thefirtreecompany.com. We will respond within 48 hours.

The Fir Tree Company is not responsible for removing User's personally identifiable information from the lists of any 3rd-party partner or advertiser who has previously been provided your information in accordance with this Policy.

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Where is the web site located?

Company web site is maintained in the United Kingdom. If User is located outside of the U.K., by using the web site, User authorizes the import of their information and its use, as specified in this Policy.

What is the minimum age to use this website

Use of <http://www.thefirtreecompany.com> and products/services are intended for persons who are eighteen (18) years or older, or business entities.

If proof comes to the attention of The Fir Tree Company that an individual User is under the age of eighteen (18) years, and is accessing our services and/or products without the consent, approval or authorization of their parents or legal guardian, The Fir Tree Company will immediately terminate such account.

Will there be changes to this Privacy Policy?

The Fir Tree Company reserves the right to amend this Policy at any time, in the event that this becomes necessary after initial release, or in the event that it becomes necessary with respect to additional, deleted, modified or amended services provided by Company.

The Fir Tree Company will not personally notify you of any amendments to this Policy. **Users are urged to check this Policy frequently in order to determine whether any changes have been made. Users understand and agree that continued use of the Company web site assumes that they have read and accepted this Policy, as it may be amended from time to time.**

Where can I access this policy?

This Policy is accessible from the Home Page of the Company web site, under the link "Privacy Policy".

Spy ware

The Fir Tree Company never uses or installs spy ware on User computers, nor do we use spy ware to retrieve information from User computers.

Section Titles

The section titles used in this Policy are purely for convenience and carry with them no legal or contractual effect.

Payment Partners

The Fir Tree Company accepts payments via PayPal. Users are encouraged to review the Terms of Use, Privacy Policy and other legal disclosures of payment partners.

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Contact

- a) Contact names: Zuzana Kirilakova, Tomas Jedlicka
- b) Registered Address: 23 Horton Avenue, London, NW2 2RY, **United Kingdom**
- c) Correspondence Address: PO Box 65788, London, NW2 9NX, United Kingdom
- d) Telephone number:
 - i. United Kingdom number:- 0044 (0) 77 12 466 809
 - ii. Czech Republic number: 0042(0) 22 888 0238
 - iii. Slovakia number: 00421(0) 233 056 024
- e) Email: info@thefirtreecompany.com
- f) Website: www.thefirtreecompany.com

What is the effective date of this privacy policy?

This Privacy Policy was last updated, and became effective, on 16/11/2011.